

Exhibit 300: Capital Asset Summary

Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview & Summary Information

Date Investment First Submitted: 2009-06-30
Date of Last Change to Activities: 2012-08-21
Investment Auto Submission Date: 2012-02-29
Date of Last Investment Detail Update: 2012-02-29
Date of Last Exhibit 300A Update: 2012-08-21
Date of Last Revision: 2012-08-21

Agency: 024 - Department of Homeland Security **Bureau:** 00 - Agency-Wide Activity

Investment Part Code: 01

Investment Category: 24 - E-Gov & LoB initiatives

1. Name of this Investment: FEMA - Disaster Assistance Improvement Plan (DAIP)

2. Unique Investment Identifier (Ull): 024-999994100

Section B: Investment Detail

- 1. Provide a brief summary of the investment, including a brief description of the related benefit to the mission delivery and management support areas, and the primary beneficiary(ies) of the investment. Include an explanation of any dependencies between this investment and other investments.**

DisasterAssistance.gov is a user-friendly Web portal that consolidates disaster assistance information in one place. Individuals in need of assistance following a presidentially declared disaster designated for individual assistance can now go to DisasterAssistance.gov to register online."DisasterAssistance.gov is the result of Executive Order 13411, which requires the federal government to simplify the process of identifying and applying for disaster assistance. Each year approximately 50 presidentially declared disasters cause injury and death, destroy homes and businesses and disrupt the lives of hundreds of thousands of people across the nation. Disaster Assistance.gov brings together all federal agencies that offer forms of assistance to simplify the process for disaster survivors."Currently, 17 U.S. Government agencies?including the Department of Homeland Security/Federal Emergency Management Agency (DHS/FEMA) as managing partner?which sponsor almost 60 forms of disaster assistance, contribute to the portal. Users can apply for DHS/FEMA individual disaster assistance and Small Business Administration loans through online applications and can also receive referral information on forms of assistance that do not yet have online applications. Local resources information to help keep citizens safe during an emergency is also available."This single, online application eases the burden on disaster survivors and increases their access to disaster relief by creating a continually updated information clearinghouse that provides information on the benefits most valuable to a disaster survivor,

such as housing, food and employment aid in both English and Spanish.

DisasterAssistance.gov reduces the time needed to apply for aid and check the status of claims while decreasing redundancy in application forms and processes. The portal ensures that disaster survivors, who may be displaced or otherwise out of contact, continue to receive benefits from non-disaster related assistance programs. Application information is shared only with those agencies that the user chooses. Following the initial launch on December 31, 2008, additional forms of assistance are being added, expanding DisasterAssistance.gov's capacity to help individuals in need. DisasterAssistance.gov is scheduled to be completed by 2015 and will include forms of assistance available at the federal, tribal, state, regional and local levels.

2. How does this investment close in part or in whole any identified performance gap in support of the mission delivery and management support areas? Include an assessment of the program impact if this investment isn't fully funded.

As a result of Hurricane Katrina, The Department of Homeland Security (DHS) and the Federal Emergency Management Agency (FEMA) identified the following performance gap in support of the department's and agency's mission: Improving Assistance for Disaster Victims. FEMA developed the Disaster Assistance Improvement Program (DAIP) to identify the strategy, budget and major milestones for implementation of DisasterAssistance.gov, a portal on which citizens can determine which Federal disaster assistance programs they may be eligible for which Federal disaster assistance programs they may be eligible, apply for programs with a single application and inquire about the statuses of their applications. Continued investment in DAIP will ensure the program continues to ease the burden on disaster survivors, improve service delivery and reduce costs by:

- Streamlining delivery of disaster assistance to survivors through the publically accessible DisasterAssistance.gov portal;
- Consolidating Federal, state, local and private/nonprofit disaster assistance information on programs most valuable to disaster survivors;
- Raising awareness through outreach and education efforts of assistance at the Federal, tribal, state and local levels available to survivors;
- Reducing the time needed to apply for aid and enabling claim status inquiries; and
- Decreasing redundancy in application forms and processes.

Reduction of DAIP funding will impact DHS and partner agency disaster survivor assistance capabilities/capacities through reducing services, support and value delivery for participating Federal agencies; state, local, and nonprofit partners; and ultimately, the disaster survivors.

3. Provide a list of this investment's accomplishments in the prior year (PY), including projects or useful components/project segments completed, new functionality added, or operational efficiency achieved.

- Achieved "green" rating (97.4%) in most recent usability and accessibility scan conducted by DHS Office of Accessible Systems and Technology.
- Updated FY 2011 costs, mapping to strategic objectives.
- Worked with the DAIP Working Group and Executive Steering Committee to achieve ratification of the DAIP FY 2013 funding model.
- Continued support to the Federal response to the Gulf oil spill.
- Deployed U.S. Department of Agriculture/Food for Florida interface.
- Completed business requirements for the Short Messaging Service, or text messaging, pilot.
- Completed design and development of back-end system changes to support the sending of text message status updates.
- Completed business requirements for Louisiana Disaster Supplemental Nutrition Assistance Program.
- Deployed the automated Form of Assistance transfer interface with Department of Labor Benefits.gov.
- Delivered

three issues of DisasterAssistance.gov Digest to more than 1,000 recipients each time.

4. Provide a list of planned accomplishments for current year (CY) and budget year (BY).

Current Year (2012) planned accomplishments: · Migrate FEMA HUD Disaster Housing Assistance Program interface to the DAIP platform, enhancing efficiency and security. · Complete Louisiana Disaster Supplemental Nutrition Assistance Program interface to allow applicants to pre-register for food assistance in the event of a Federal or state-declared disaster in Louisiana. · Complete Address Locator Shared Service which will decouple this piece of functionality shared by multiple systems from the DAIP system, allowing DAIP to be less dependent on other programs. · Implement mobile (i.e., smartphone) inquiry capability for automated disaster assistance application status updates. · Complete automation of Other Needs Assistance (ONA) data transfers between states offering ONA and FEMA National Processing Service Center to improve processes, reduce the potential for data entry error or duplicate claim errors and decrease state expenses associated with extensive manual data entry during large-scale disasters. · Implement DAIP's Surge capability that will enable DisasterAssistance.gov's capacity to scale to meet user demand, enabling survivors to apply for assistance during large-scale disasters. Budget Year (2013) planned accomplishments: · Implement a Common State Application, providing a mechanism for access and collection of registration data to speed the delivery of federally funded and state-administered disaster assistance programs to states that cannot fund an interface with DisasterAssistance.gov. · Implement measures to verify income and insurance information provided by disaster survivors during the FEMA registration process to determine SBA vs. FEMA assistance eligibility prior to transferring survivor information to SBA, reducing waste/duplication of benefits. · Complete a Centralized Application for multiple partner agency forms of assistance that does not require FEMA to collect data on behalf of partner agencies, execute any non-FEMA business rules on behalf of the partners, or store any non-FEMA data in FEMA's National Emergency Management Information System database. · Expand Short Messaging Service, or text messaging, solution that provides information to disaster assistance applicants by way of text messages to mobile phones, to include DAIP partner forms of assistance and additional FEMA IA application status change notifications.

5. Provide the date of the Charter establishing the required Integrated Program Team (IPT) for this investment. An IPT must always include, but is not limited to: a qualified fully-dedicated IT program manager, a contract specialist, an information technology specialist, a security specialist and a business process owner before OMB will approve this program investment budget. IT Program Manager, Business Process Owner and Contract Specialist must be Government Employees.

2011-07-07

Section C: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.C.1 Summary of Funding

	PY-1 & Prior	PY 2011	CY 2012	BY 2013
Planning Costs:	\$23.1	\$5.3	\$3.9	\$3.1
DME (Excluding Planning) Costs:	\$37.2	\$8.0	\$7.1	\$7.4
DME (Including Planning) Govt. FTEs:	\$1.0	\$0.5	\$0.5	\$0.5
Sub-Total DME (Including Govt. FTE):	\$61.3	\$13.8	\$11.5	\$11.0
O & M Costs:	\$9.3	\$8.1	\$7.4	\$7.9
O & M Govt. FTEs:	\$0.0	\$0.0	\$0.0	\$0.0
Sub-Total O & M Costs (Including Govt. FTE):	\$9.3	\$8.1	\$7.4	\$7.9
Total Cost (Including Govt. FTE):	\$70.6	\$21.9	\$18.9	\$18.9
Total Govt. FTE costs:	\$1.0	\$0.5	\$0.5	\$0.5
# of FTE rep by costs:	3	3	3	3
Total change from prior year final President's Budget (\$)		\$3.4	\$0.4	
Total change from prior year final President's Budget (%)		18.00%	2.00%	

2. If the funding levels have changed from the FY 2012 President's Budget request for PY or CY, briefly explain those changes:

Section D: Acquisition/Contract Strategy (All Capital Assets)

Table I.D.1 Contracts and Acquisition Strategy

Contract Type	EVM Required	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	IDV Agency ID	Solicitation ID	Ultimate Contract Value (\$M)	Type	PBSA ?	Effective Date	Actual or Expected End Date
Awarded	7022	HSFEHQ08J2009	HSHQDC06D00019	7001							
Awarded	7022	HSFEHQ07J0175	GS10F06LPA0003	4730							
Awarded	7022	HSFEHQ08J0041	HSFEHQ06A0791	7022							
Awarded	7022	HSFEHQ08J0184	HSHQDC07A00014	7001							
Awarded	7022	HSFEHQ09F1035	GS35F0323J	4730							
Awarded	7022	HSFEHQ08J1546	HSHQPA05D00007	7001							
Awarded	7022	HSFEHQ10F0663	GS35F4543G	4730							
Awarded	7022	HSHQDC07D00020									
Awarded	7022	HSFEHQ-10-D-0390									

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

All DAIP contracts that are development or planning related are required to meet mandated EVM reporting requirements. DAIP O&M contracts are not required to report EVM, however, the PM has required that all O&M contractors report EVM on a monthly basis. DHS and ANSI standards are used to ensure EV tracking, reporting and analysis are performed to assist in managing the project and its resources to a successful outcome. The DAIP Program Management Office (PMO) collects and consolidates cost, schedule, and performance metrics utilizing an Integrated Master Schedule that tracks EVM for contractor costs and tasks. Contractors report actual monthly cost and schedule data to ensure planned milestones are met on schedule and at planned cost. The DAIP PMO submits a monthly EVM report to FEMA, DHS, and all of its stakeholders and if cost or schedule variances exceed 10%, the DAIP PMO works with the appropriate personnel to develop a corrective action plan. The Program Manager also meets with the PMO contractor on a weekly basis to review costs to date, cost projections,

staffing changes and issues related to cost and schedule. All actions from the meeting are recorded and their status reviewed each week for progress. In addition, future contracts, including the current acquisition for follow-on IAC Enhancement Support, will require EVM and will be performance-based. T&M contracts will also require EVM, and will include specific, performance-based milestones that must be met throughout the life of each contract.

Exhibit 300B: Performance Measurement Report

Section A: General Information

Date of Last Change to Activities: 2012-08-21

Section B: Project Execution Data

Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
410500	Development, Partner Interfaces and Functional Enhancements	Provide functional enhancements, modifications and development to enhance the DAIP applications, systems and user experience.			
410600	Sustainment and Releases	Provide and manage, functional integration, corrective actions, security enhancements, version releases, and ad-hoc technical support.			
410700	Content Management and Hosting	Provide hosting services, content management, metrics tracking, and survey services, tools and support.			
410800	Operations and Maintenance Support	Provide operational support necessary to maintain DisasterAssistance.gov and the supporting DAIP technology and infrastructure components within mission parameters.			

Activity Summary

Roll-up of Information Provided in Lowest Level Child Activities

Activity Summary

Roll-up of Information Provided in Lowest Level Child Activities

Project ID	Name	Total Cost of Project Activities (\$M)	End Point Schedule Variance (in days)	End Point Schedule Variance (%)	Cost Variance (\$M)	Cost Variance (%)	Total Planned Cost (\$M)	Count of Activities
Project ID	Name	Total Cost of Project Activities (\$M)	End Point Schedule Variance (in days)	End Point Schedule Variance (%)	Cost Variance (\$M)	Cost Variance (%)	Total Planned Cost (\$M)	Count of Activities
410500	Development, Partner Interfaces and Functional Enhancements							
410600	Sustainment and Releases							
410700	Content Management and Hosting							
410800	Operations and Maintenance Support							

Key Deliverables

Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days)	Schedule Variance (%)
410500	Mobile AI -Requirements	Develop functional requirement document need to progress project to design phase.	2011-12-06	2012-01-09	2012-01-09	36	-34	-94.44%
410500	Mobile AI -Design	Design system, enterprise and technical specifications as need to determine the parameters of the project	2012-01-16	2012-01-20	2012-01-20	41	-4	-9.76%
410500	Fed App - Requirements	Develop functional requirement document need to progress project to design phase.	2012-01-31	2012-07-13	2012-07-30	61	-181	-296.72%
410500	ACPI - Requirements	Develop functional requirement	2012-02-22	2012-03-12	2012-03-12	1	-19	-1,900.00%

Key Deliverables								
Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days)	Schedule Variance (%)
		document need to progress project to design phase.						
410500	ACPI - Design	Design system, enterprise and technical specifications as need to determine the parameters of the project	2012-03-28	2012-04-03	2012-04-03	26	-6	-23.08%
410500	Mobile AI -Development	Develop the needs software and hardware components for the project	2012-04-06	2012-04-06	2012-04-06	81	0	0.00%
410500	Mobile AI -Test	Conduct all phases of testing needed ensure that both hardware and software meet requirements	2012-05-01	2012-06-08	2012-06-29	21	-59	-280.95%
410500	ACPI - Development	Develop the needs software and hardware components for the project	2012-05-23	2012-05-23	2012-05-30	55	-7	-12.73%
410500	ACPI - Test	Conduct all phases of testing needed ensure that both hardware and software meet requirements	2012-06-08	2012-06-08	2012-06-29	15	-21	-140.00%
410500	Mobile AI -Close	Conduct all close out activities as needed to create an effective lesson learned artifact	2012-06-30	2012-08-01		4	-62	-1,550.00%
410500	ACPI - Close	Conduct all close out activities as needed to create an effective lesson learned artifact	2012-07-16	2012-07-31		7	-46	-657.14%
410600	R 4.0 - Change Requests	Change Requests	2012-07-16	2012-07-16	2012-07-25	137	-9	-6.57%
410600	R 4.0 - Defect Reports	Defect Reports	2012-07-16	2012-07-16	2012-07-25	137	-9	-6.57%

Key Deliverables

Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days)	Schedule Variance (%)
410700	Hosting - Usability	Usability	2012-09-30	2012-09-30		365	0	0.00%
410600	R 5.0 - Change Requests	Change Requests	2013-02-15	2013-02-15		229	0	0.00%
410600	R 5.0 - Defect Reports	Defect Reports	2013-02-15	2013-02-15		229	0	0.00%

Section C: Operational Data

Table II.C.1 Performance Metrics

Metric Description	Unit of Measure	FEA Performance Measurement Category Mapping	Measurement Condition	Baseline	Target for PY	Actual for PY	Target for CY	Reporting Frequency
% of users accessing DisasterAssistance.gov directly, rather than linking through another Web site	Percent	Mission and Business Results - Services for Citizens	Over target	12.530000	31.000000	34.000000	32.000000	Monthly
Customer satisfaction with the ease, timeliness, and simplicity in applying for assistance and following up on status, as measured in follow-up surveys conducted by FEMA National Processing Service Centers.	Percent	Customer Results - Service Quality	Over target	92.000000	95.000000	98.000000	95.000000	Monthly
Average number of transactions users started with other interfacing agency systems per registration	Number	Process and Activities - Productivity	Over target	1.000000	1.750000	4.500000	2.000000	Monthly
% System operational (up time), not including scheduled downtime for maintenance	Percent	Technology - Reliability and Availability	Over target	98.000000	99.900000	100.000000	99.900000	Monthly
Average number of application returning to DA.gov receive a application status update	Number	Customer Results - Customer Benefit	Over target	5000.000000	5100.000000	7550.000000	5300.000000	Monthly
Number of monthly reported application defects	Number	Technology - Quality Assurance	Under target	12.000000	10.000000	6.000000	9.000000	Monthly